

## Creative Advanced Video FX Utility options grayed out

**Keywords / Key Phrases:** Video FX Utility grayed out, inactive

When Advanced Video FX utility is launched, if "**Video Devices**" and "**Select Effect**" options became inactive (grayed out), please try the following suggestions.



Ensure Advanced Video FX is launched before WebCam Center or any communication software (e.g. MSN Messenger etc). If the options are still grayed out, try the following.

1. Disconnect the WebCam.
2. Insert your installation CD and search for a file called **ctdrvstp.exe** , which is located in **\*:\Driver\English** directory (where \* is a letter of you CD-ROM drive).
3. Launch the file and connect the WebCam with the PC only when prompted.
4. Please reboot your PC and launch the Advanced Video FX utility.

**Note:** Advanced Video FX Utility only bundles with certain webcam products only.

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